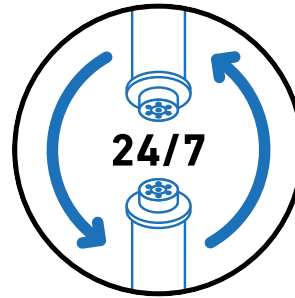


Step-Tec

**SEP**

**Spindle Exchange Program**



Maximize your machine's uptime and reduce total cost of operations with the Step-Tec Spindle Exchange Program (SEP).

With Step-Tec Spindle Exchange Program, any damaged or broken spindle can be replaced with a Step-Tec factory reconditioned and certified spindle. The exchange on site is realised through the original machine builder. Customers may also be eligible for a preventive exchange through a Preventive Spindle Diagnosis Program. Ensure your long-term success with support from Step-Tec's expertise and comprehensive range of Spindle Service Solutions.

#### Your benefit

- Minimize production downtime
- Receive spindle delivery within 24 hours
- Original warranty reset
- Improve application performance
- Highest reliability due to the latest technical upgrade
- Reduce your local spare parts inventories
- Flat fee regardless of the damage occurred, whatever the repair effort or cost required

#### Step-Tec offers

- Large spindle portfolio with more than 200 spindles in stock and refurbished original parts
- Global spindle availability and support with 3 regional warehouses worldwide
- One common platform to provide efficiency and transparency



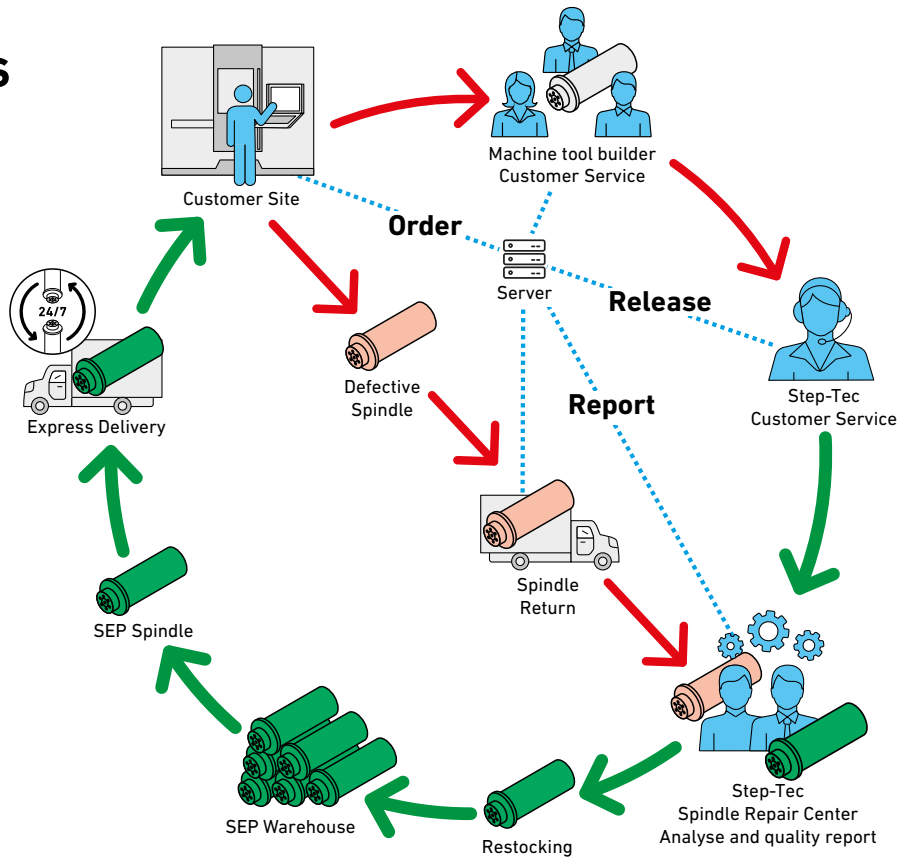
#### All inclusive package

- Exchange spindle
- Transport, custom clearance
- Spindle analyze report
- Installation by experts
- Performance Test
- Original warranty reset

**Step-Tec Always a step ahead**

# SEP process

The SEP program eliminates unnecessary steps and streamlines the process. By centralizing data and automated information flow, activities can be kept short and operations can be accelerated.



## Customer Services



### SEP Spindle Exchange Program

Highest availability and lowest capital commitment through factory-overhauled exchange spindle delivered within 24h in Europe (48h worldwide).



### SFR Spindle Factory Repair

Cost-optimized repair with excellent quality, original parts and manufacturer warranty.



### SOM Spindle Onsite Maintenance

Commissioning support, diagnosis, troubleshooting and exchange of wear parts.

GF Machining Solutions AG

Step-Tec

Roger-Federer-Allee 7

2504 Biel / Switzerland

[www.step-tec.com](http://www.step-tec.com)